

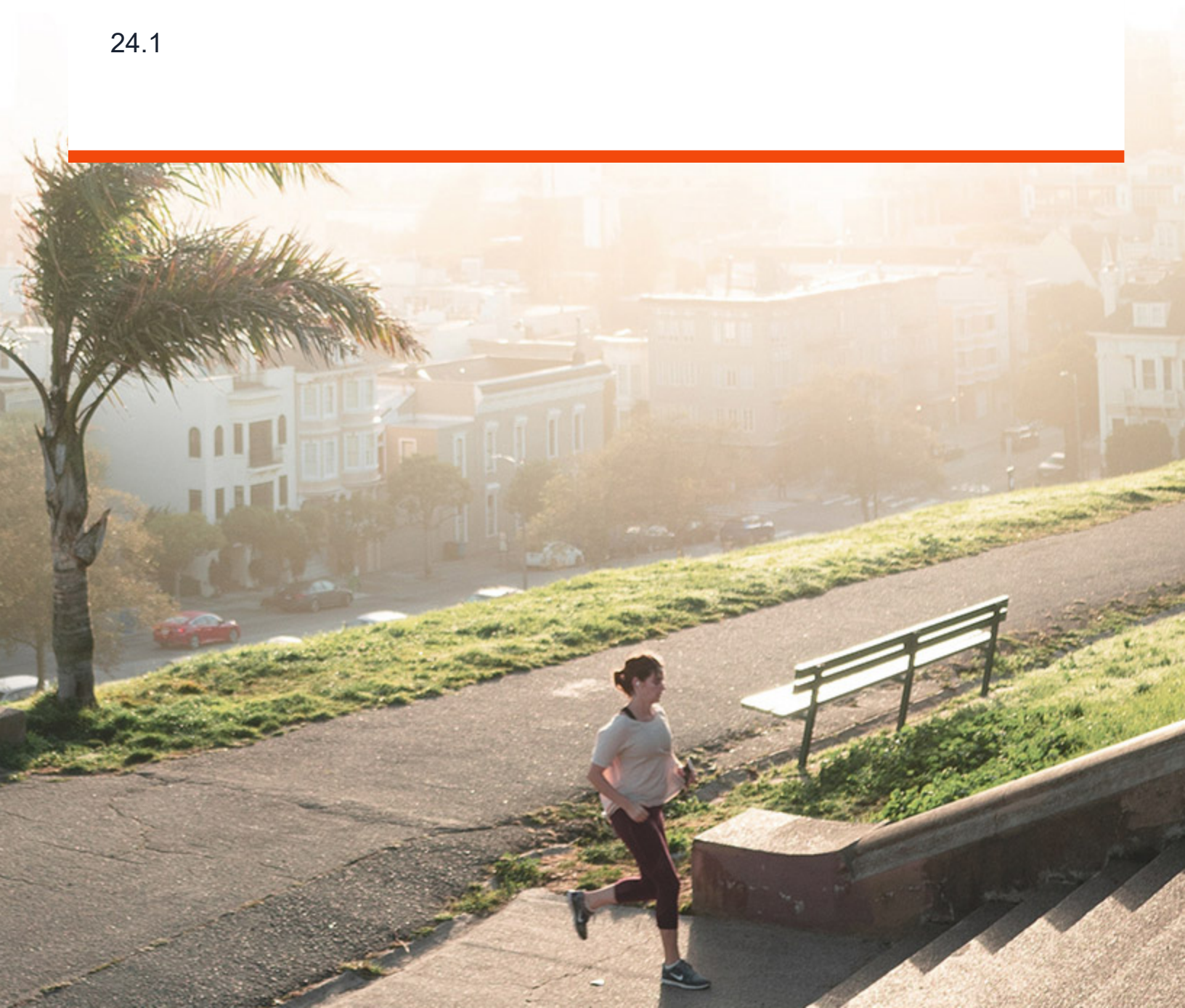


# Community Development Release Notes

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24.1

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## Introduction

These release notes summarize the latest modifications to Community Development applications available for general distribution with the 24.1 releases.

For support questions or issues, contact the CentralSquare support team at 833-278-7877 (833-CST-SUPP), or log in to the CentralSquare support portal at [support.centralsquare.com](https://support.centralsquare.com).

## What's new

### 24.1.2

#### *Attachment file names and descriptions*

Additional special characters are now restricted from being used in file names, and some special characters are now restricted in file descriptions.

When attachments are uploaded in Community Development or eTRAKiT, the following restrictions now apply:

- File names: File names that contain the following characters are changed during the upload to replace the restricted character with an underscore:  
/ \ : \* ? " ' < > | & # + ' % \$ !
- File descriptions: If a file's description contains a slash (/), backslash (\) pound sign (#), or apostrophe ('), those characters are removed.
- Non-ASCII characters (for example, é, €, or Δ) are removed from both file names and file descriptions.

#### Examples:

Type	Original	Changed to...
File name	Joe Smith:license & ID	Joe Smith_license _ ID
	José Smith's blueprints	Jos Smith_s blueprints
File description	Verdant Lawns:license/ID	Verdant Lawns:licenseID
	Joe Smith's blueprints	Joe Smiths blueprints
	José Smith's blueprints	Jos Smiths blueprints

**Note:** Attachments that were uploaded in some earlier versions of Community Development or eTRAKiT might contain these characters. The attachments must be renamed manually to change the character to an underscore or other allowed character. You cannot view or edit these attachments until you rename them.

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### ***Attachment size limit***

For Community Development, eTRAKiT, and Citizen Engagement, the attachment size limit was adjusted to accept uploads up to 500 MB.

In Community Development, this applies to attachments added to the activity record through the Attachments feature as well as bond attachments added in the **Bonds** pane.

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**Note:** Even though Community Development and eTRAKiT can handle attachment uploads up to 500 MB, CentralSquare recommends a maximum of 300 MB to avoid performance delays.

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If a user attempts to upload a file larger than 500 MB, an error message appears.

### ***Laserfiche Cloud attachment size limit***

Uploads to Laserfiche Cloud were adjusted to accept a maximum file size of 100 MB. This change aligns Community Development with the maximum file size allowed by Laserfiche Cloud. If you try to upload a file larger than 100 MB to Laserfiche Cloud, a message appears indicating the file is too large.

### ***Cardknox configuration and payment form changes***

eTRAKiT payments made via Cardknox are now made in eTRAKiT using an eTRAKiT payment form rather than redirecting to a Cardknox page.

When you upgrade to this release, you must update your settings in WUM. On WUM's **System Settings > Accounting > Online** page, configure settings as follows:

- **Payment Gateway:** Should be set to **Cardknox**. Previously, the option was **Cardknox\_Redirect**; now it is **Cardknox**. Your setting is automatically updated during the upgrade.
- **Payment Vendor URL:** If you want payers in eTRAKiT to receive emails from Cardknox, enter **True**. Cardknox uses the email address from the payment form to send the email to the payer. If you do not want payers in eTRAKiT to receive emails from Cardknox, leave this field blank or enter **False**.
- **Payment UserName:** Enter your Cardknox iField key.
- **Payment UserPassword:** Enter your Cardknox xKey.
- **Payment Reporting Server:** Enter **https://x1.cardknox.com/**.
- **Select this option to accept eChecks in eTRAKiT when your payment provider supports eChecks:** If you want to accept eChecks, select **TRUE**. If you do not want to accept eChecks, select **None** or **FALSE**.

All other fields on the **Online** page are ignored.



### 24.1.1

#### USAePay changes for eTRAKiT payments

To resolve an issue that caused duplicate transactions for payments made in eTRAKiT through USAePay, the following changes were made:

- On the USAePay console, the **Declined URL** field is no longer required. Now, you can use a declined template instead of entering a URL.

To use a declined template, leave the **Declined URL** field blank. If you use Console 1, you must set up the template manually. If you use Console 2, an existing template is provided. You can customize it or use it as is.

CentralSquare recommends that you use the declined template instead of the **Declined URL** field. After you upgrade to this release, log in to the USAePay console and update your configuration. If you need assistance, contact the Support team.

- Modified Community Development to make multiple calls to the USAePay report server to get transaction details. If USAePay does not return the needed information, Community Development sets the transaction status to **Canceled** and allows the user to try making the payment again.


**Important:** Because of changes that USAePay made to their integration, *all* USAePay users must update their ePay Form regardless of the release version they use. For detailed instructions about updating your configuration, contact the Support team.

#### Payment History page enhancement

On eTRAKiT's **Payment History** page, you can now view activity record numbers (for example, permit numbers) associated with a transaction. Select the new **+** column to view associated record numbers. To view details about the activity record, select the record number link.

#### Payment History

Select + to see records associated with the transaction

	Date	Id	Amount	Status
	2/21/2024 5:40:21 AM	WEB4460	\$1,450.70	Paid
Associated Records			Amount	
PERMIT:SID52402-00000003			\$1,450.70	

#### Restrict print permit and license by status

You can now restrict eTRAKiT users to printing permits and licenses with select status values only.

In **Permitting > General > Display**, use the new **Print Permit Status** option to select status values that allow printing. This new option applies only when the **Show Print Permit Link** field is



**True.**

In **Licensing > General > Display**, use the new **Print License Status** option to select status values that allow printing. This new option applies only when the **Print License Link** field is **True**.

After you upgrade to 24.1.1, check your selection for **Show Print Permit Link** and **Print License Status**. If the field is **True**, select status values in the corresponding Print Status option.

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**Important:** By default, no status values are selected in the new **Print Permit Status** and **Print License Status** options. You must select status values to allow eTRAKiT users to print permits and licenses.

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#### Examples:

- **Show Print Permit Link** field is **True** and you select **APPROVED** and **ISSUED** in **Print Permit Status**:  
eTRAKiT users can print their permit if the permit has either an **APPROVED** or **ISSUED** status.
- **Show Print Permit Link** field is **True** and no status values are selected in **Print Permit Status**:  
eTRAKiT users cannot print their permits because no status values are selected.
- **Show Print Permit Link** field is **False**:  
Regardless of your selection in **Print Permit Status**, eTRAKiT users cannot print their permits.

#### *Removed print options*

The following options were removed from eTRAKiT Administrator **Permitting > General > Display**:

- **Print Permit Link for Anonymous user**
- **Print Inspections Link for Anonymous user**

Now, anonymous users (users who are not logged in) cannot print permits or inspections.

#### *Color coding for deposits and bonds*

When you add deposits or bonds to a record, deposits and bonds are now color coded in the Add feature's dialog box, just as they are in the **Financial Information** pane.

In the **Add Fees** dialog box, deposits now appear in blue text. In the **Add Bonds** dialog box, bonds now appear in green text.

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## 24.1

### *Login security enhancements*

To meet Payment Card Industry (PCI) requirements for login security, changes were made for user logins in Community Development and eTRAKiT.

#### Community Development

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**Note:** These changes apply only if your agency uses Community Development logins. They do not apply if you use Single Sign-On (SSO) or Active Directory (AD).

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- In WUM **System Settings > Login Security**, the following fields were changed:
  - **Minimum Password Length:** This field must be **12** or more.
  - **Maximum Password Length:** This field must be at least **13** and cannot exceed **96**.
  - **Minimum Lower Case Characters:** This field must be **1** or more.
  - **Minimum Upper Case Characters:** This field must be **1** or more.
  - **Minimum Numeric Characters:** This field must be **1** or more.
  - **Minimum Special Characters:** This field must be **1** or more.

If you currently have any of these fields set to a value less than the new minimum, the value will be updated to the new minimum during the upgrade.

In addition, the **Require Complex Use Password** check box was removed.

- Users whose passwords do not meet minimum password security requirements will be prompted to reset their password. The prompt appears on the user's first login after you upgrade to this release.
- User accounts will now be locked after a maximum of 6 unsuccessful login attempts. The previous maximum was 10 attempts.

Use the **LockOut User After x Failed Attempts** option (in WUM **System Settings > System Settings > Login Security**) to specify the number of failed login attempts you allow before the user account is locked. The drop-down list was modified to include values **3**, **4**, **5**, and **6** only.

If **LockOut User After x Failed Attempts** is **3** or **5** before you upgrade to this release, the value remains the same. If **LockOut User After x Failed Attempts** is **10** before you upgrade to this release, the value is changed to **6** during installation.

- Users are now prevented from using commonly used passwords (for example, *Password123!*) or passwords previously exposed in a data breach. When users change their password through Community Development, the password is checked against a database of common and exposed passwords. If the password is found in the database, a message appears showing password requirements. After clearing the message, the user must enter a different password.

## eTRAKiT

Similarly, the following changes were made for user logins in eTRAKiT:

**Note:** In eTRAKiT, the changes apply to accounts for both public registered users and registered contractors.

- The minimum password length was increased to 12 characters.
- Registered users whose passwords do not meet minimum password security requirements will be prompted to reset their password. The prompt appears on the user's first login after you upgrade to this release.
- User accounts will now be locked after a maximum of 6 unsuccessful login attempts. The previous maximum was 10 attempts.

Use the **Login Attempts** option (in eTRAKiT Administrator **General** > **General** preferences) to specify the number of failed login attempts you allow before the user account is locked. The drop-down list was modified to include values **3, 4, 5, and 6** only.

If **Login Attempts** is **3** or **5** before you upgrade to this release, the value remains the same. If **Login Attempts** is **10** before you upgrade to this release, the value is changed to **6** during installation.

- Users are now prevented from using commonly used passwords (for example, *Password123!*) or passwords previously exposed in a data breach. When users create an account or change their password, the password is checked against a database of common and exposed passwords. If the password is found in the database, a message appears showing password requirements. After clearing the message, the user must enter a different password.

### ***Clearer labeling for print permit options***

Changes were made to clarify Print Permit options in eTRAKiT Administrator. The functionality of these options did not change; only the labels changed.

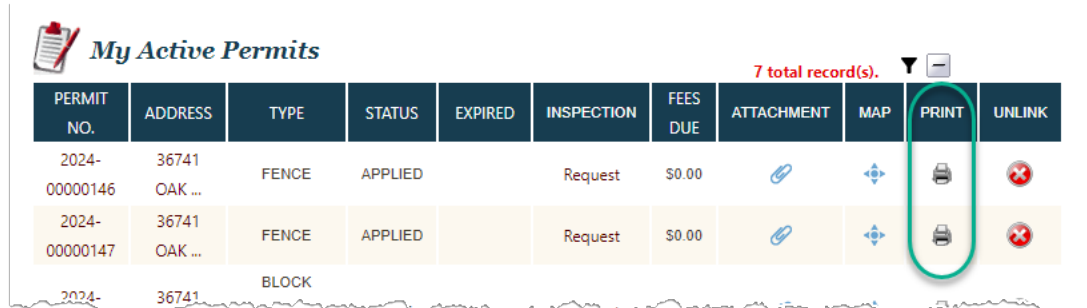
#### **Permitting > General**

In **Permitting > General**, the **Print Permit Link** label was changed to **Show Print Permit Link**.

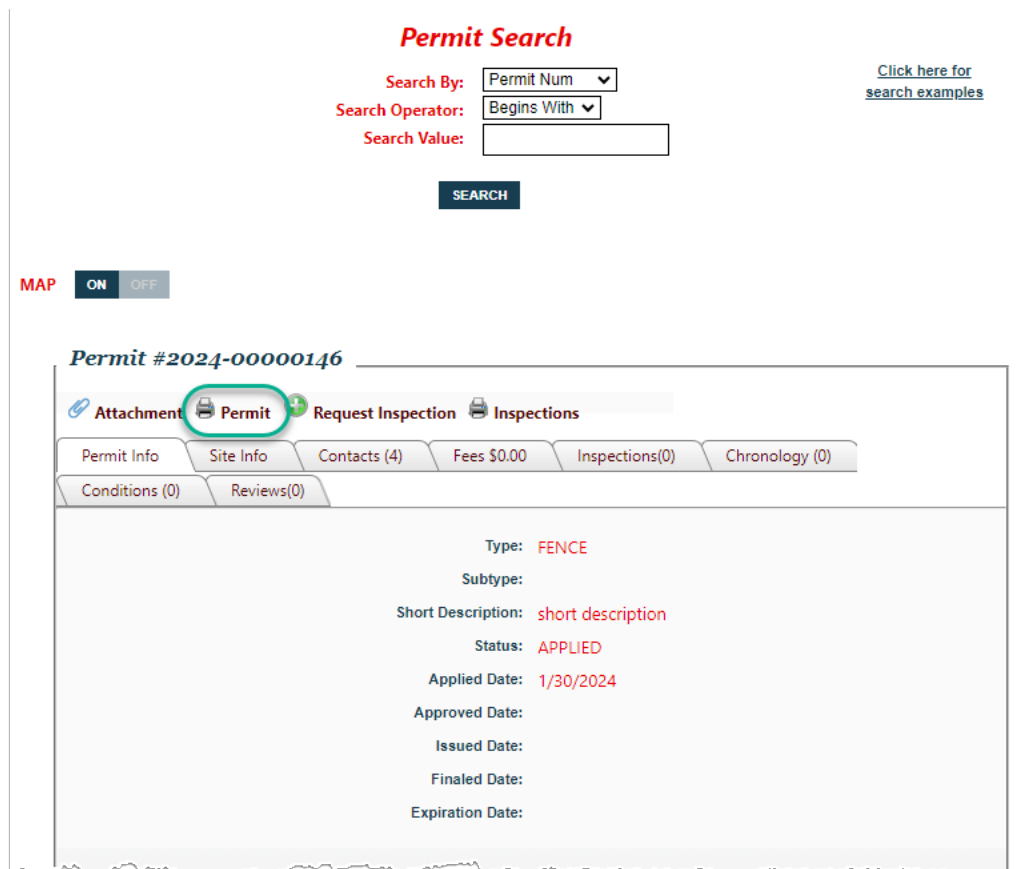
The screenshot shows the 'Display' settings section of the eTRAKiT Administrator. It contains several dropdown menus for configuration. The 'Show Print Permit Link' dropdown is highlighted with a red circle. The other settings are as follows:

Setting	Value
Allow Public Linking	True
Show Print Permit Link	True
Print Permit Link for Anonymous user	True
Print Receipt Link	True
Review Remarks	True
Review Notes	True
Hide Notes	112233445511223344551 12345678901234567890 A543435435FDASFDAD! AAAAAAAAAAAAAAAAAAAA

This option controls whether the print option is available for permits listed on the user's dashboard under **My Active Permits**:



as well as on the permit information page:



## Permitting > Application

In **Permitting > Application**, the **Show Print Permit Link** label was changed to **Show Print Permit Link (Receipt Screen)**.

**Display**

Show More Info	True	Required	Jobvalue
	<a href="#">Set Required Fields</a>		Description
Populate Contacts	True		Notes
Hide Short Description	False		Location Address
Hide Relationship	False	Owner	Name
Hide By Type	INDUSTRIAL WASTE PLU		Address
	JOSHUA TREE PERMIT		City
	LANDSCAPING PERMIT		State
	MECHANICAL	Contractor	Name
Show Print Permit Link (Receipt Screen)	True		Address
Issued Permit Link	True		City
Applicant ID	False	Applicant	State
		Additional Contractor	Name
			Address
			City
			State

This option controls whether users can print the permit at the final step of the permit application process. If you select **True**, the **PRINT PERMIT** link is available to applicants:

**Permit Application**

Step 1
Step 2
Step 3
Step 4
Step 5 Checkout/Confirmation

**Payment Status: Paid**  
Print this page as your receipt of payment. You will also receive an e-mail confirmation.


Receipt No: WEB1282  
Date: 1/30/2024 3:04:09 PM

Amount Paid: \$10.00

PERMIT	D2024-00000151	36741 OAK HILL STREET	DISASTER PERMIT
COMPUTER TRACKING - BLDG			\$10.00
Subtotal			\$10.00

**Total amount paid: \$10.00**

VIEW PERMIT
PRINT SUMMARY
PRINT PERMIT



### ***Deposit and trust account processing in Common Cash Receipts***

If you use the Common Cash Receipts module, you can now use Common Cash Receipts to process transactions that involve Community Development deposits and trust accounts. Previously, these types of transactions could be processed in Community Development only.

In Common Cash Receipts, you can now:

- Process a payment for a deposit amount that is due
- Use deposit funds to pay other fees (as allowed by your fee configuration)
- Add funds to trust accounts
- Use trust account funds to pay fees

These features are available when both Community Development and Common Cash Receipts are updated to release 24.1 or later.

For details about using Common Cash Receipts for these types of payments, refer to the *Common Cash Receipts User Guide*.

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## Resolved items

### 24.1.2

#### *Community Development*

- Resolved an error in Advanced License Processing (ALP) that occurred for some licenses that used a user-defined field (UDF) in the fee formula for a fee added through ALP. (Case 02043341, SR 1144468)
- Updated Community Development to use the latest jQuery version 3.7.1. This change improves security. (Case 02177632, SR 1254811, PBI 1265219, PBI 1265231)
- In the **Edit Inspection** dialog box, resolved display issues for custom screens. This change includes adding scroll bars to the dialog box. (Case 02206121, SR 1278217)
- Modified the way payments for time sheet fees are processed when deposit funds are available for the activity record. (Case 02230983, SR 1297035)

Now, if WUM's **Pay fees with deposits automatically** check box is selected (in **System Settings > Accounting > Deposits**), when you post time sheet hours, the associated fee amount is added to the activity record and, if deposit funds are available, the time sheet fees are paid automatically using available deposits.

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**Note:** If the available deposit funds are not sufficient to pay all the time sheet fees automatically, Community Development adds two fees to the activity record: one fee for the amount that is paid by the deposit funds and another for the remaining balance of the time sheet fees.

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If the **Pay fees with deposits automatically** check box is cleared, time sheet fees are added to the activity record but are not paid automatically.

- The Advanced Search Export now displays a warning message if you try to export more than 10,000 records. You can continue with the export, but it might not be successful. (Case 02237083, SR 1301339)  
CentralSquare recommends exporting fewer than 10,000 records at a time. You can use the Filter feature in Advanced Search to narrow your results.
- To improve response times within Community Development, updated the Community Development Workspace's stored procedures, views, Agency Center, and global search views. (Case 02254900, SR 1319506)
- In the **Add Inspections** dialog box, modified the **Set Default** field to remember your selection and apply that selection when you add future inspections. (Case 01882814, Case 01961312, Case 01961988, Case 02037883, Case 02048799, SR 1045105)
- Made changes to improve the efficiency of uploading attachments in Community Development. (PBI 1299823)



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- Resolved an error that occurred when you tried to open attachments from the Workspace's **Reviews** pane or **Inspections** pane. (Case 02258715, SR 1322889)
  - Corrected query transactions for the Cardknox response to ensure the correct status is applied to transactions. (Case 02265172, Case 02239302, Case 02287026, Case 02265161, SR 1328931)
  - Modified fee calculations to always recognize text in braces {} as a fee code. (Case 02259261, SR 1333954)

Previously, fee calculations sometimes mistook fee codes for custom screen fields. This occurred when the formula for a fee on the record included a fee code that was not on the record, and the record included a custom screen field that began with the same letters as the fee code. (For example, fee code PLUMB and custom field PLUM.)

- Made changes to ensure that the Laserfiche icon appears in the **Attachments** dialog box after files are transferred to Laserfiche. (Case 02300438, SR 1352523)
  - Made changes to ensure that transaction time stamps reflect your server's local time instead of UTC (Coordinated Universal Time) for payments made in CentralSquare Cash Receipts. (Case 02283148, SR 1342743)
  - Corrected issues with drop-down fields that occurred if you used Google Chrome version 131.0.6778.70 or later or Microsoft Edge based on Chromium version 131.0.2903.51 or later. You can now use the latest browser versions without issues. (Case 02286452, Case 02287953, Case 02287946, Case 02287855, Case 02287797, Case 02287722, Case 02287720, Case 02288347, Case 02287827, Case 02285774, Case 02286298, Case 02287612, Case 02287529, Case 02287527, Case 02286735, Case 02286544, Case 02288094, Case 02288267, SR 1342756)
  - Resolved a Spatial Advisor error that occurred when you tried to link a Land Management record to an activity record (such as a license). (Case 02268808, SR 1342804)
  - Corrected the GIS Single Select tool to return the correct address for your selection on the map. (Case 02269683, SR 1334082)
  - For conditions and inspection notes added in My Building Permits (MBP), modified Community Development to convert ASCII characters so they display properly in Community Development. For example, line breaks no longer appear as **&amp;#13&amp;#10** and greater than characters (>) no longer appear as **&gt;**. (Case 02249415, Case 01691385, SR 947444)
  - Modified the **Add Fees** dialog box so that the list of available fees is sorted based on the order defined in WUM for the permit type (on the **Fees Allowed** page). (Case 02040540, 02114773, SR 1155932)
  - Improved performance of the Community Development Workspace, Community Development global search, and Agency Center. (PBI 1307728)
  - Improved performance of the Advanced Search feature. (PBI 1320288)
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### **Web Utilities & Maintenance (WUM)**

- In **Module Configuration > Permitting**, resolved issues that prevented you from adding custom screens for inspections and conditions. In **Module Configuration > Code Compliance**, resolved issues that prevented you from adding custom screens for violations. (Case 02252755, Case 02144399, Case 02224238, SR 1247242)
- Corrected the **Custom Screens** dialog box so that when you choose **Pick List** as the field type, you can add picklist items and those items are saved properly. (Case 02223594, Case 02231163, SR 1292072, SR 1297213)
- Resolved an issue that prevented the **Custom Screens** dialog box from displaying. (Case 02222542, SR 1291515)
- Corrected issues with the Copy Definitions feature. You can now successfully copy existing components from one record type to another. (Case 02231155, SR 1297188)
- In the **Reorder Custom Screens** dialog box, resolved a display issue that prevented you from changing the order of the custom screens. (Case 02233840, SR 1299806)
- Corrected issues with the Delete Permit feature. You can now successfully delete permits. (Case 02235498, SR 1302282)
- Corrected the RESTRICT VIEW ATTACHMENTS privilege in Entity Management. Previously, when the RESTRICT VIEW ATTACHMENTS privilege was selected for a group, all users in that group with USER-level access received an error message when they tried to open attachments in Community Development. (Case 02255959, Case 02297470, Case 02296731, SR 1324214, SR 1349550)
- For Laserfiche Cloud users, corrected the **Laserfiche Configuration** page so that changes you make are saved properly. (Case 02251531, SR 1336849)
- Resolved issues in the **Grouped Violations** dialog box (accessed from the **Violation Types** page). You can now view existing groups and violation types. You can also add groups and add violations to the new group. (Case 02225390, SR 1296264)

### **eTRAKiT**

- Resolved issues that sometimes caused a blank page to appear when a user tried to log in to eTRAKiT or complete an application. (Case 02213846, SR 1292832)
- Resolved a query issue that prevented Spatial Advisor rules from being applied during the eTRAKiT application process. This issue prevented citizens from completing applications. (Case 02101504, SR 1200029, Case 02154340, SR 1247419)
- Resolved an issue that caused duplicate Spatial Advisor rule fees to be added to permit applications when all of the following conditions were met:
  - In eTRAKiT Administrator, the **Permitting > Application > Fee Select** field is **True**
  - A citizen started the permit application, proceeded past step 1, then returned to step 1

- Spatial Advisor rules include applying a fee based on user-entered information (for example, a quantity)

(Case 02165488, Case 02166544, SR 1246119)

- Fixed a display issue in step 1 of the license renewal process. (Case 02288551, SR 1345182)
- Made changes to ensure that AEC applicants receive an email confirming that their application was received. (Case 02327855, SR 1369935)
- For Municipal Services Bureau (MSB), made changes to encode the redirect URL per MSB requirements. For example, a slash (/) in the URL is changed to %2F and an underscore is changed to %5F. (Case 02241981, SR 1341657)
- Improved the license application address linking requirements and manual address entry. As part of this change, you now have the option to require a location for license applications. In eTRAKiT Administrator, the **Required** field (in **Licensing > Application** tab > **Display** section) now includes **Location Address** as a field you can select. If you select this option, license applicants must add an address to their application. (Case 02268808, SR 1342804)
- Corrected an issue with project applications that prevented citizens from proceeding to step 2 when the geotype associated with the project did not have Spatial Advisor rules assigned to it. (Case 02241002, Case 02262261, Case 02297084, Case 02199822, SR 1281459)

### **Agency Center**

- Resolved an error that occurred when a user tried to edit a review from the dashboard's **Review Center** by selecting the **Edit** link for the review. (Case 02310294, Case 02317567, SR 1358595)

### **CentralSquare Mobiles**

- Fixed workflow issues with the Update feature, including issues related to an expired authorization token. (Case 02193729, Case 02299981, Case 02279986, SR 1310813, SR 1348762)
- Modified the Add Attachments feature to store attachments until you are ready to upload them to Community Development. Now, to complete the upload process, use the Update feature as you do with other changes. (Case 02221303, Case 02260744, SR 1290674)

Previously, Mobiles attempted to upload attachments to Community Development immediately, which caused issues when your device had a poor network connection or no network connection.

#### **24.1.1.2**

### **eTRAKiT**

- Resolved an error that occurred when a citizen tried to delete all existing information for a contact during the license or AEC renewal process. (Case 02304102, SR 1355254)

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### 24.1.1.1

#### **eTRAKiT**

- Updated eTRAKiT payment workflows to properly process any delayed transactions. (Case 02254095, Case 02121052, Case 02255514, Case 02257773, Case 02234541, Case 02239638, SR 1216769, SR 1317520, SR 1317778)

#### **CentralSquare Mobiles**

- Resolved an issue that prevented the inspections list from loading when you logged in to CentralSquare Mobiles. (Case 02258254, SR 1318654)

### 24.1.1

#### **Community Development**

- Made changes to ensure that a permit's **Finaled** date is set when a final inspection is resulted in CentralSquare Mobiles. This fix applies when the inspection type contains \*\* (two asterisks, which indicates a final inspection) and WUM's **Set Permit Final date when Inspection Type Contains \*\* (double asterisk) and when Result is** check box is selected and a status is selected in the drop-down list. (Case 02092369, SR 1173225)
- Reduced load time for attachments. (Case 02111057, Case 02153822, SR 1215318)

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**Note:** If you use Laserfiche, you must install the updated DLL file with this release.

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- In the **Attachments** dialog box, resolved an issue that made the **Select All** check box and the **Download Selected** button unavailable. (Case 02224608, SR 1293149)
- Modified the following areas to not execute JavaScript tags that are in the field text:
  - **Description** and **Resolution** fields in CRM
  - Notes in the main information pane in Land Management, Projects and Planning, Permitting, Licensing, Code Compliance, CRM, and Entity Management
  - Notes in custom screens in Land Management, Projects and Planning, Permitting, Licensing, Code Compliance, and Entity Management

This prevents unexpected code from running when you view these fields. (Case 02143153, SR 1230284, Bug 1297412)

- Corrected the Refund feature for deposits to prevent you from refunding the entire deposit amount if the deposit was used to pay fees. Now, you cannot refund more than the remaining deposit balance. (Case 02162655, SR 1243489)
- Resolved an issue with auto fees missing from the Audit History report. Now, all auto fees are saved properly in the pmry\_audittrail table and included on the Audit History report. (Case 01971792, SR 1214097)

- In the **Payment Transactions** window, corrected searches by date range so that all results within the date range are included in the results listing. (Case 02049804, SR 1149506)
- For files uploaded to Laserfiche, removed the underscore (\_) that was being added incorrectly at the beginning of the file name in Laserfiche. (Case 01478899, Case 02079671, Case 02170363, SR 530219)
- Improved the efficiency of working with attachments, especially for records that have many files attached. (Case 02053002, Case 02211794, Case 02218737, Case 02105331, Case 02107032, Case 02216628, SR 1153700, SR 1283134, SR 1267300, PBI 1291970)

### ***Web Utilities & Maintenance (WUM)***

- Resolved an issue that prevented the **Transactions** page from appearing (**System Settings > Accounting > Transactions**). (Case 02218498, SR 1288426)

### ***eTRAKiT***

- On the eTRAKiT Entity (AEC) application, Entity (AEC) renewal, License application, and License renewal pages, applied a maximum character limit to text entry fields to match database column lengths for those fields. This change prevents entry validation issues that caused errors and other issues for users. (Case 02207762, Case 02211812, SR 1283289)
- Resolved an issue that caused duplicate credit card convenience fees to be charged when a payment was started in eTRAKiT but then canceled. (Case 02045936, Case 02119968, SR 1220066)
- Made changes to ensure that the issued date and status are updated when payments are made through eTRAKiT using Authorize.Net. Also resolved an issue with delayed authorization. (Case 02098898, SR 1222696)
- For eCheck payments made through CentralSquare Payments, removed the following fields from the payment page (Bug 1297363):
  - Business/personal account options
  - Driver's license number and state
  - Birth date
  - SEC code
  - Check number
  - Last four digits of social security number
  - Custom field 1

- For the Cardknox integration, made the following changes (Case 02158603, SR 1247194):
  - Removed the decline and error URLs to enable users to make credit card corrections.
  - Made changes to ensure the transaction status is set properly when a transaction is canceled.
  - Made changes to ensure that the Invoice value has the correct transactionId value so that the transaction status is set properly.

- Corrected eTRAKiT to not set the issue date for a permit when fees are paid in eTRAKiT *if* the eTRAKiT Administrator **Issued Date** field in **Permitting > General > Resources** is **False**. (Case 02096264, Case 02148151, Case 02141711, Case 02133949, Case 02124141, Case 02120301, Case 02118228, Case 02118202, Case 02117229, Case 02107966, Case 02155949, Case 02162101, SR 1204332)

If eTRAKiT Administrator's **Issued Date** field is **True**, WUM options control when the issued date is set (**Permitting > Preferences > Default Restrictions** at the module level or **Permitting > Permit Types > permit type > Preferences > Restrictions** at the permit type level).

- Made changes to improve the efficiency of uploading attachments in eTRAKiT. (PBI 1269842)

### **Agency Center**

- Resolved an issue that prevented users from logging in to Agency Center using the Agency Center URL directly rather than using a link in the Public Administration Suite Workspaces. (Case 02215778, Case 02225797, Case 02226422, Case 02227002, SR 1293664)

### **CentralSquare Mobiles**

- Made changes to accept a colon (:) in user passwords. This change applies only if the colon is allowed by your agency, as defined in WUM's **Eligible Special Characters** field. (Case 02077487, SR 1177918)

## **24.1**

### **Community Development**

- Modified the Advanced Search feature to allow searching by Entity (AEC) license number. (Case 02056349, SR 1132275)
- Corrected Workspace's **Code Compliance** pane to eliminate duplicate listings for code cases linked to a Land Management record that has multiple restrictions. (Case 02040546, SR 1123413)
- In Workspace, modified the **Inspections** pane to show inspections based on the criteria you select, even when the inspection has no inspector assigned. (Case 02063142, SR 1151238)
- For Laserfiche Cloud users, corrected Community Development to pass the activity record's expiration date (CS\_ActivityTypeExpirationDate) to Laserfiche Cloud when files are transferred. (Case 02054174, SR 1147168)

- Resolved an issue that caused Community Development to stop responding when you added funds to an Entity Management record's trust account and then tried to print the AEC Details document for that entity. (Case 02059880, SR 1153257)
- Removed unnecessary information logging in Advanced License Processing (ALP) to resolve a memory issue that caused batch processing to stop responding. (Case 02100668, Case 02111855, SR 1200616)
- Corrected saved searches so that changes are saved when you update the order of the fields or the sort order and then select **Save**. (Case 02203632, SR 1276266)
- Changed the way Community Development sets the permit status and approved date for permits with duplicate reviews (more than one review of the same type):
  - For auto reviews (reviews added automatically), Community Development sets the permit status and approved date when all auto reviews are approved, even if some duplicate reviews exist.
  - For manual reviews, Community Development sets the permit status and approved date as long as any one of the duplicate reviews is completed, even if other duplicate reviews are still incomplete.

This functionality applies only if the **Set Permit Status to 'Approved' when the status of all reviews are set to** check box is selected and the **Set Permit Status to** option is **APPROVED** in **WUM Module Configuration > Permitting > Reviews > Preferences**.

### ***Web Utilities & Maintenance (WUM)***

- For grouped violations, corrected the Delete feature. Now, when you delete a violation from a group, the change is saved properly. (Case 02024843, SR 1137759)
- To resolve an issue that prevented changes from being saved on the **Module Configuration > Licensing > Captions/Lists** page, implemented a script that removes duplicate caption (label) values from the database. This script is run as needed. (Case 02131285, SR 1218230)
- Resolved an issue that prevented you from saving new payment methods (in **WUM System Settings > Accounting > Transactions > Payment Methods**). This issue occurred if any WUM preference had a null record ID. During the release upgrade, a script will modify any null record IDs. (Case 02059907, SR 1197677)
- Corrected the **Transactions** page (**System Settings > Accounting > Transactions**) to properly save changes you make in the **Convenience Fees** section. (Case 02014337, SR 1086858)

### ***eTRAKiT***

- Resolved a display issue that occurred in Google Chrome and Microsoft Edge when a user tried to print a permit. (Case 01801659, Case 01924638, SR 962330)



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- Corrected the **Accept** button in the **Disclaimer** window that appears after a user uploads attachments during the contractor registration or project application process. Now, attachments are saved properly when the user selects **Accept**. (Case 02129572, SR 1217808)
  - For CentralSquare Payments (Paya) users, corrected eTRAKiT to update the Fees and Subfees tables correctly when fees are added or paid in eTRAKiT. This ensures that Community Development accurately reflects fees on the record and amounts due and paid. (Case 02192387, SR 1266377)
  - In Custom Theme Editor, corrected the Header Logo feature so that your changes are saved properly. (Case 02153464, Case 02153574, SR 1235908)
  - For CentralSquare Payments users:
    - Resolved an issue that prevented email receipts from being sent to users after they made a payment in eTRAKiT through CentralSquare Payments.
    - Modified timestamps for payment transactions to use your server's local time instead of UTC (Coordinated Universal Time).
  - In the **Review Response** dialog box, the **Response or Comment** field is now required. The **Review Response** dialog box appears when a user selects the **Respond** link in the dashboard's **My Submittals Awaiting Response** area. (Case 02156880, SR 1238311)
  - For licenses, corrected the attachment upload process from eTRAKiT's **My Submittals Awaiting Response** area on the dashboard. Now, when you upload attachments using the **Respond** link in **My Submittals Awaiting Response**, attachments are saved properly, the license is removed from **My Submittals Awaiting Response** (if no other items are pending), and the attachment is available in Community Development. (Case 02139407, SR 1224567)

## Database changes

The 24.1.2 release does not include database changes.

The following table shows database changes in previous 24.1 releases:

Release	Change ID	Database table	Column	Change
24.1.1.1	SR 1317778	Etrakit_Cart	Confirmation_No	Expanded the column to 40 characters.
24.1.1.1	SR 1317778	Etrakit_Activities	Confirmation_No	Expanded the column to 40 characters.
24.1	PBI 1255511	Fees	CopiedFromOriginalRecordId	Added column.
24.1	PBI 1255511	Subfees	CopiedFromOriginalRecordId	Added column.

## Supported browsers

Community Development 24.1 supports Google Chrome on desktop computers and laptops.